



DEAF SERVICES ADVOCATES TRAINING



**Participating Providers
and Designated
Advocates will be Listed
on the DMH Website**

Stipend Provided

Save the Date

**Friday, October 21, 2016
9:30 AM - 4:30 PM**

Missouri Coalition for
Community Behavioral Healthcare
221 Metro Drive
Jefferson City, MO 65109

FOR MORE INFORMATION

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Save the Date ≡ Friday, October 21, 2016

The DMH Office of Deaf Services and the Missouri Coalition for Community Behavioral Healthcare invite DBH contracted providers to save the date for the FY2017 Deaf Services Advocates Program training.

This program provides the opportunity for DBH contractors to have staff trained and designated as Deaf Services Advocates to enable deaf and hard of hearing consumers to navigate services more easily and improve the quality of care they receive.

Deaf Services Advocates will:

- ⇒ Support the provision of culturally and linguistically appropriate, accessible services and the rights of consumers to make informed decisions about service delivery and communication options.
- ⇒ Provide annual training to their agency's staff and support ongoing awareness of communication needs and specialized service delivery options for deaf and hard of hearing consumers.
- ⇒ Encourage agency staff who work with deaf consumers to complete DMH's Deaf Services Training and, when appropriate, use the consulting services available through the Office of Deaf Services.
- ⇒ Participate in quarterly conference calls to address current and emerging issues in Deaf Services.

Training topics will include:

- ⇒ DMH's Deaf Services Training.
- ⇒ Hearing loss and assistive technologies.
- ⇒ The legal basis for accessible services.
- ⇒ Accessibility issues and communication options for deaf and hard of hearing consumers.
- ⇒ DMH's specialized service delivery options for deaf and hard of hearing consumers.

**Additional information available at:
dmh.mo.gov/deafsvcs/training.html**

**Registration information will be sent by
email in mid-August.**